

## Customer: APH Taxi-Kurier GmbH

Optimal planning and a high level of customer satisfaction



### The Company

APH Taxi-Kurier GmbH has been a successful and competent service and passenger transport company since 1990. With five cars and five large capacity vehicles, APH Taxi-Kurier GmbH offers a wide range of transportation solutions.

As part of its exclusive services, for travellers APH has now also included the FAIRport® Business Service in its programme. This now offers car rental solutions from APH. Which-ever service is used, the company provides computer-assisted reservation technology and skilled personnel, who are always there to help.

### The Assignment

Because APH Taxi-Kurier GmbH is active in the area of airport transfers and chauffeur service as well as club travel, taxi travel, patient transportation, seniors' taxi, childrens' birthdays, car rental, delivery and courier transport, it is their wish to be able to locate their own vehicles at any time so that they are able to deploy them more efficiently.

### The Solution

In eight vehicles the TomTom WORK telematics blackboxes are now being installed in combination with TomTom WEBFLEET.

“An inexpensive variant for knowing exactly where our vehicles are at any time” - says Peter Hofmann of APH. “We can therefore guide our vehicles around traffic congestion or to a specific address. Because we know at any time where the vehicles are, we can give our customers better estimates of the times of arrival.”



Vehicle fleet: 10 cars



TomTom WORK  
Fleet management



- Location of all vehicles for better deployment
- Problem-free location of individual vehicles and therefore, for example, warning of traffic congestion possible
- Cost reductions