

## Customer: Berns Gebäudetechnik GmbH & Co. KG

### Control technicians for Heating, Air Conditioning, Sanitation and Electronics



#### The Company

As “Specialists in Heating, Air Conditioning, Sanitation and Electronics”, Berns Gebäudetechnik GmbH and Co. KG of Kleve offers comprehensive technical support. With the help of now more than 70 staff and 40 years of experience, the company provides among other things the planning, construction/installation, maintenance and repair of modern heating, air conditioning, sanitation and electronics including all associated activities – with the latest state-of-the-art technology.

#### The Assignment

In order to be able to coordinate the deployment of emergency staff better and so substantially reduce communication costs, an easy-to-use system was needed. In addition, better technician support and construction calculations should be ensured.

#### The Solution

TomTom WORK offers an efficient solution that allows assignments to be sent to the employee’s mobile phone and tracking through GPS to be done at the same time. Through the GPS-based location, the technician support could clearly be improved. In addition, it was made possible for Berns Gebäudetechnik GmbH & Co. KG to perform a complete construction account. A driver-related report is produced at the end of the month, with details of shutdown reports and timesheet adjustments.

All 25 vehicles are equipped with TomTom WORK technology. With the TomTom WORK telematics-blackbox, Berns Gebäudetechnik GmbH & Co. KG was able to reduce its communication costs by more than 35% making the deployment of the employees more effective.



Vehicle fleet: 25 trucks



TomTom WORK  
Fleet management



- Technician support
- Timesheets
- Construction calculation
- Reduction of communication costs
- Current vehicle location information