

Customer: Schnell/Fein Feinler GmbH

Quality assurance with TomTom WORK



The Company

Since 1965, Schnell/Fein Feinler GmbH has been operating as a service provider for building management in the field of green area and park care, road cleaning, winter service, janitor service, maintenance of buildings and building cleaning in the Saarland, and in the adjoining West Pfalz and Trier region.

The Assignment

It is often necessary to provide records of the activities of employees at certain places. “It is precisely for the winter service in particular that there is a greater need for records.” (says Lothar Rubeck of Schnell/Fein). Furthermore, with this system the company can respond more specifically to customer enquiries.

The Solution

Schnell/Fein uses the TomTom WORK system to answer customers. Another advantage of using our system is that customer complaints or queries can be answered using the route and operating data.

The company uses the multifunctional TomTom WORK technology in 18 vehicles. This makes it possible to register the special data, such as when a customer was visited and when it was left, etc. Schnell/Fein records specific operating data, which on the one hand make the contacts more transparent, and on the other hand noticeably improve the operating processes within the company. “We use trip reports at the end of the month to review the operating procedures and to optimise the route plans.” (says L. Rubeck)



Vehicle fleet: 40 trucks



TomTom WORK
Fleet management



- Operating / Hour records
- Safeguarding the employee
- Recording operating data